

## **CODE OF ETHICS**

Willamette Valley Hospice employees and volunteers will:

Respect the rights, values and boundaries of all we serve.

Respect and protect the privacy and confidentiality of all we serve and of those who serve us.

Provide quality services in a timely manner to all regardless of age, race, gender, religion, sexual orientation, ethnic background, terminal diagnosis, infectious disease, or ability to pay.

Achieve increasing proficiency and expertise in the delivery of care and in organizational performance.

Act in accordance with the highest standards of personal and professional integrity, treating others with respect, honesty and fairness.

Accurately present the scope of our services, expertise and financial operations to patients, families, charitable donors and the community.

## **POLICY RELATED TO CORPORATE COMPLIANCE**

Willamette Valley Hospice does not tolerate fraud, waste, abuse or unethical behavior in conducting its business and delivering services to patients and families. We comply with all federal and state laws and regulations. Our employees are expected to act in a manner which upholds the law and they are accountable for ethical behavior in their job performance. Employees are also expected to report any known activity which violates law, regulation or policy.

Willamette Valley Hospice has in place a Code of Conduct and Corporate Compliance Plan. If you would like a copy of this or more information, you can contact our Compliance Coordinator at (503) 763-2327.

## **ETHICS / COMPLIANCE / HIPPA PRIVACY HOTLINE**

Anyone who has a concern or questions related to compliance issues, ethical practice, or HIPAA privacy violations can report it by dialing (503) 945-2777. This may be done anonymously if you desire, but direct feedback will be possible only if you leave your name and phone number. All inquiries and concerns will be held in confidence by the Compliance Coordinator. Your concern or question will be thoroughly investigated and action taken as appropriate. If you would like to speak directly with the Compliance Coordinator, call (503) 763-2327.